

Making an Appointment with the Doctor

Directions: Fill in the spaces with the missing words.

Receptionist: Thank you for calling Group Health. How may I direct your (call / phone)?

Patient: I want to make an (interview / appointment) with the (doctor / sick).

Receptionist: Ok, what is your member (name / number) or last (name / number)?

Patient: My last name is _____. That's _____.

Receptionist: Ok, what would you like to see the doctor for?

Patient: I want to have a (checkup / checkout).

Receptionist: We have an opening next Monday at 2:00pm. Does that work for you?

Patient: I'm sorry, but I work in the (night / afternoon).

Receptionist: Ok, we have another opening December 18th at 9:30am. Is that OK?

Patient: Yes, that time is (ok / not ok).

Receptionist: Ok, then we'll see you on December 18th.