

Making an Appointment with the Doctor

Directions: Fill in the spaces with the missing words.

Receptionist: Thank you for calling Group Health. How may I direct your _____?

Patient: I want to make an _____ with the _____.

Receptionist: Ok, what is your _____ or _____?

Patient: My last name is _____. That's _____.

Receptionist: Ok, what would you like to see the doctor for?

Patient: _____.

Receptionist: We have an opening next Monday at 2:00pm. Does that work for you?

Patient: I'm sorry, but _____.

Receptionist: Ok, we have another opening December 18th at 9:30am. Is that OK?

Patient: _____.

Receptionist: Ok, then we'll see you _____.