

Making an Appointment with the Doctor

It is 9:00 on Tuesday morning. Bob has the flu. He has a fever of 100 degrees. His head hurts, and he threw up twice last night. He calls the doctor's office to make an appointment. He calls 555-5555. A receptionist answers, "How may I direct your call?" Bob says, "I need to make an appointment with the doctor."

_____ receptionist _____ Bob, "What are your _____?" _____

answers, "I have a _____ and a headache. I threw up twice _____."

The receptionist _____ Bob to say his _____ _____ or his _____

_____. Bob says, "_____ last name is Williamson. That's _ _ _ _ _ _ _ _ _ _

_ _ _ _ _."

The receptionist asks Bob, “How about tomorrow afternoon?” Bob says, “I feel very sick today. Can I see a doctor sooner?” The receptionist asks, “Can you come today at noon?” Bob says he can come today at noon.

The _____ continues, "Ok, _____ are scheduled _____ an
_____ with Dr. Thompson _____ at noon. You _____ to come
to the _____ of the _____. Also, please arrive _____
_____ before your scheduled appointment."