

Making an Appointment with the Doctor

You need to call the clinic to make an appointment for a yearly checkup. You are worried about your weight. Complete the Dialog.

Receptionist: Thank you for calling the clinic. How may I direct your call?

Patient: _____

Receptionist: Please hold while I transfer you call.

Receptionist: This is the appointment's desk. How may I help you?

Patient: _____

Receptionist: Ok, what is your member number or group name?

Patient: _____

Receptionist: Do you have any specific health concerns?

Patient: _____

Receptionist: Ok, Dr. Cats has openings Tuesday, December 18th. You could come at 9am or 3pm. Do either of those times work for you?

Patient: _____

Receptionist: Ok, we'll see you on the first floor of the clinic on Tuesday, December 18th at _____.

Patient: _____