

Urgent Care and Emergency Room

1. Usually, where is the Emergency Room located? _____
2. Usually, where is the Urgent Care located? _____
3. Do you have to show proof of citizenship or insurance to go to Urgent Care or the Emergency Room? _____
4. Usually, what are the hours for Urgent Care? _____
5. If you have insurance, what should you remember when you go to the Emergency Room?

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6. If you don't have insurance, how can you get help paying your bill for the Emergency Room or Urgent Care? _____

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7. What are the differences between Urgent Care and the Emergency Room?
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Read the following situations. Decide as a group if you should go to the Emergency Room, Urgent Care or wait to talk to a doctor or nurse.

1. At 3:00 pm your son falls down playing soccer and hurts his leg. The bone is not pushing out of his skin, but he cannot walk on that leg. He is in a lot of pain. What should you do?
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2. It is 5:00 pm and you cannot breathe well. You feel a lot of pressure in your chest and your arm hurts a lot. What should you do?
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3. You have asthma and it is 8:00 pm. You are having trouble breathing, but your chest does not hurt. What should you do?
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4. Your daughter fell off a chair and hit her head. She is vomiting and wants to go to sleep. What should you do?
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5. It is 3:00 am. You wake up in the middle of the night because your baby is crying. She has a fever of 101 degrees and looks very uncomfortable. What should you do?
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