

1. **Customer:** Hi Juan, do you have time to look at my _____ today? The _____ are squeaking.
2. **Customer:** Hi, Juan. My car won't start. When I _____ the key the engine turns over, but it doesn't _____.
3. **Customer:** Hi, I would like to make an appointment for an _____ change. I have put on _____ miles since my last oil change.
4. **Customer:** Hi, I can I make an appointment for a _____ rotation?
5. **Customer:** Hi, I have a _____. I'm on Fish Hatchery. Can you look at my car right _____?

6. **Customer:** Hi Juan, I'm having _____ with my car.

Juan: _____?

Customer: When I stop at a _____ light the engine sputters. It doesn't turn _____, but I'm worried that it _____.

Juan: Can you bring your car to the _____ today at _____?

Customer: Sure, I'll see _____ soon.

Juan: _____.

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1. **Customer:** Hi Juan, do you have time to look at my car today? The brakes are squeaking.
2. **Customer:** Hi, Juan. My car won't start. When I turn the key the engine turns over, but it doesn't start.
3. **Customer:** Hi, I would like to make an appointment for an oil change. I have put on 5,000 miles since my last oil change.
4. **Customer:** Hi, I can I make an appointment for a tire rotation?
5. **Customer:** Hi, I have a flat. I'm on Fish Hatchery. Can you look at my car right now?
6. **Customer:** Hi Juan, I'm having problems with my car.  
**Juan:** What's wrong?  
**Customer:** When I stop at a red light the engine sputters. It doesn't turn off, but I'm worried that it will.  
**Juan:** Can you bring your car to the shop today at 3:00?  
**Customer:** Sure, I'll see you soon.  
**Juan:** See you soon.